

NAAC DVV CLARIFICATIONS

CRITERION V - STUDENT SUPPORT AND PROGRESSION

Key Indicator: 5.1 – Student Support

5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organization wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

HEI Input

A. All of the above

DVV CLARIFICATION	HEI RESPONSE
1. HEI is requested to provide Minutes of the meetings / Report of grievances from the concerned committee is essential	Minutes of the meetings / Report of the grievance from the concerned committee has been provided (S.No.1)
2. Please provide Circular/web-link/ committee report justifying the objective of the metric.	Circular/ web-link/ committee report justifying the objective of the metric is provided (S.No. 2,3,4)
3. Please provide any other relevant data or documents related in this metrics (if available).	Other relevant documents related in this metric have been provided. (S.No.5)

List of Supporting Documents:

S.NO	DESCRIPTION	LINK
1.	Minutes of the meetings / Report of the grievance from the concerned committee	View
2.	Circular	View
3.	Website LINK	View
4.	Committee report	View
5.	Other relevant documents related in this metric	
	a. Organization wide awareness and undertakings on policies with zero tolerance	View
	b. Annual Report of the Committee	View